Computer Lab User Survey Y1Q4

for 1st time users, regulars, and those who use the computer lab form time to time.

Your participation in this survey is critical to the success and evaluation of this statewide project.

*1 | Please select your local fire department.

[Choose...   ⬍]

*2 | What is your zip code?

[   ]

*3 | Do you have a functioning computer at home?

○ Yes   ○ No

*4 | Do you have an internet connection at home? Please specify which kind of connection, if possible.

○ No, I do not have an internet connection at home.
○ Yes, I have a DSL connection.
○ Yes, I have a Cable internet connection.
○ Yes, I have a Satellite internet connection.
○ Yes, I have a Dial-up internet connection.
○ Yes, I have a Fiber-optic internet connection.
○ Yes, I have an internet connection, but I do not know which kind.

*5 | If you do NOT subscribe to a high-speed internet connection at home, please share the reason that best describes your situation.

○ I DO have a high-speed internet connection!
○ I do not have enough time.
○ An internet subscription is too expensive.
○ A high-speed connection is not available.
○ I do not need to use the internet.
○ I want to protect my and my family's privacy.
○ Learning how to use the internet is difficult.
○ I already have free internet access, and do not need to subscribe.
○ I do not have a computer.
○ Dial-up is enough and affordable.

✳6 How comfortable are you with using computers?

- ○ Very familiar: use it frequently
- ○ Somewhat familiar: use it occasionally
- ○ Slightly familiar: use it once in a while
- ○ Not familiar: use it rarely or never

✳7 Do you or anyone in your household volunteer with the local Fire Department, Rescue Squad, or Ladies Auxiliary?

- ○ Yes ○ No

✳8 What is your age?

- ○ 7-18
- ○ 18-25
- ○ 26-30
- ○ 31-40
- ○ 41-60
- ○ >60

✳9 What is your gender?

- ○ Male
- ○ Female

✳10 What is your last completed level of education?

- ○ Primary
- ○ Secondary
- ○ Some high school
- ○ High school diploma
- ○ GED
- ○ technical school or college
- ○ some college
- ○ Bachelors degree
- ○ Masters degree
- ○ Doctoral degree

✳11 Do you have any of the following career goals that you hope to achieve at the Public Computer Center?

- ☐ Understand my strengths, skills, and abilities
- ☐ Create a resume that reflects my strengths, skills, and abilities
- ☐ Learn basic computer skills to increase my career potential
- ☐ Develop my leadership skills
- ☐ Learn specific computer and internet skills to increase my career potential
- ☐ Be able to search for jobs posted online
- ☐ Learn how to be effective and successful in a work environment.
- ☐ I currently do not have specific career goals.
- ☐ Another career goal:

12 Please share any ideas about skills you would like to learn, or other resources, or training programs that would be useful.

*13 How did you learn about this Public Computer and Internet Access Center?

- ○ Neighbor
- ○ Organization that I belong to
- ○ Newspaper
- ○ Radio
- ○ Internet
- ○ Other

*14 Have you taken this survey before?

- ○ No, this is the first time I've taken this survey
- ○ Yes, I have taken this survey once before
- ○ Yes, I've taken this survey twice before
- ○ Yes, I've taken this survey at least 3 times before