



Session Title: Partnering with Service Providers

- **Facilitator:** Cindy Menz-Erb, Executive Director of Computers for Youth NYC (CFY-NYC)
- CFY-NYC is the lead program partner in the **New York City Connected Learning Program**; a BTOP funded program of the New York City Department of Information Technology and Telecommunications and the New York City Department of Education.



Discount Program Details

Time Warner Cable Pricing

Speed	1.5 Mbps download/ 512kbps upload
Year 1	\$0.00
Year 2	\$9.99
Year 3	\$14.99
Year 4	\$19.99
Year 5	\$19.99
Installation Fees	None
Termination Fees	None

Time Warner Cable Eligibility

- *You *must not currently have* Internet service provided by Time Warner Cable.
- *You must not have substantial past debts with Time Warner Cable.
- *If your building does not currently receive service from Time Warner Cable, your landlord will have to *agree to provide access* to Time Warner Cable.

Cablevision Pricing

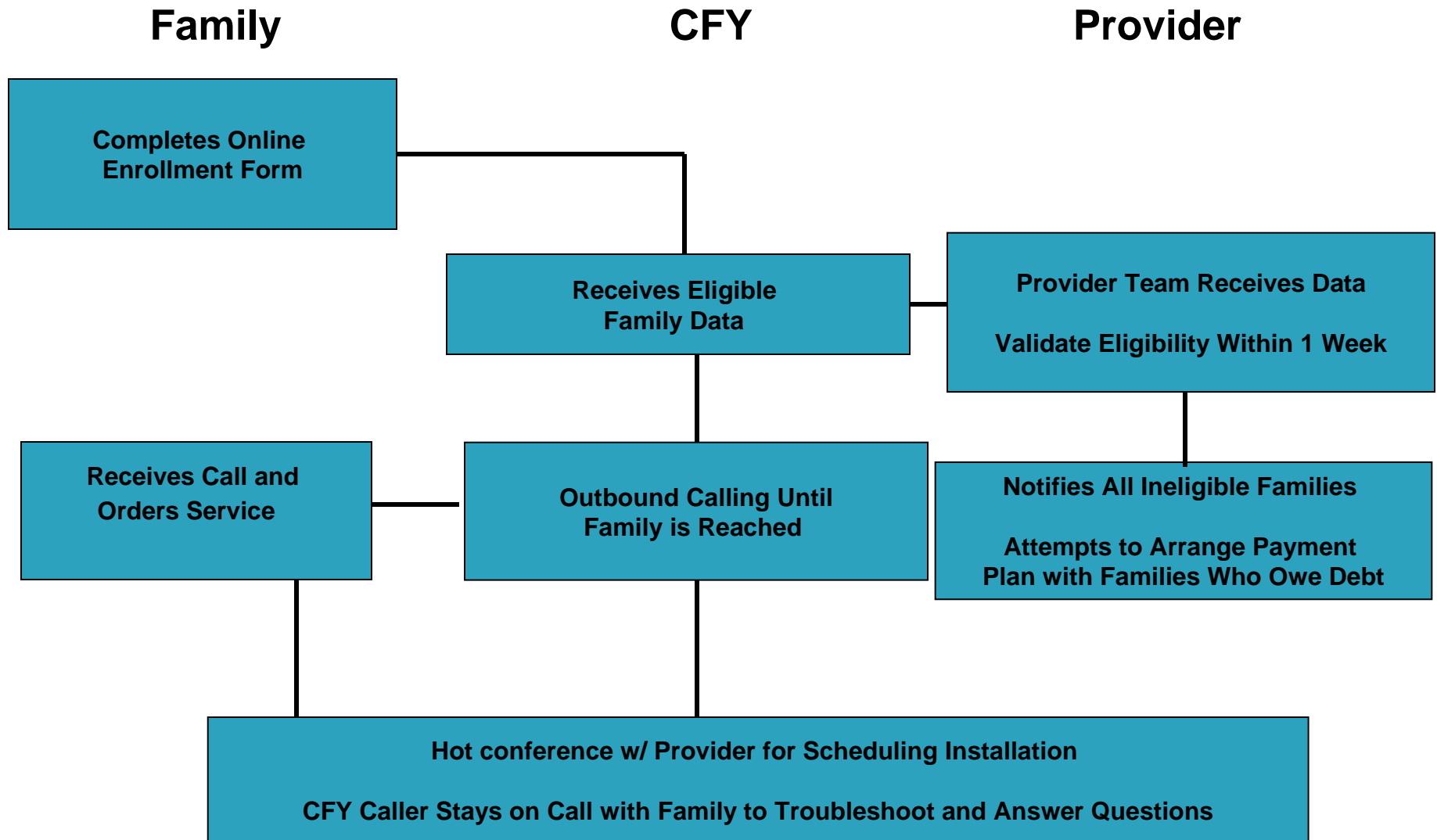
Speed	15 Mbps download/ 2 Mbps upload
Year 1	\$14.99
Year 2	\$14.99
Year 3	\$14.99
Year 4	\$19.99
Year 5	\$19.99
Installation Fees	None
Termination Fees	None

Cablevision Eligibility

- *You *must* live in the Cablevision service area but *not currently have* Internet service with Cablevision.
- *You must not have substantial past debts with Cablevision.
- *Restrictions may apply if you have received internet service from Cablevision *in the past year*.
- *If your building does not currently receive service from Cablevision, your landlord will have to *agree to provide access* to Cablevision.



Work Flow between CFY and Provider





Family Online Enrollment Module

myhomelearning.com/nycinternet

MY HOME LEARNING

Login or Sign-up to save favorites, track your gameplay and more.

Cambie al Español

Search for games and more

SIGN UP FOR NYC INTERNET SERVICE!

Welcome to the CFY Family High-Speed Internet Site

In partnership with Time Warner Cable & Cablevision

"I'm very thankful that this discount was available and all the educational games at MyHomeLearning.com -- My son loves what he can now do on the computer!"
-- CFY Parent

If you would like to find out if you're eligible to take advantage of this offer, please click here.

Step 1 of 4

Student's Last Name:

(exactly as it appears on your label)

Your CFY ID:

(exactly as it appears on your label)

myhomelearning.com/nycinternet

MY HOME LEARNING

Login or Sign-up to save favorites, track your gameplay and more.

Cambie al Español

Search for games and more

SIGN UP FOR NYC INTERNET SERVICE!

歡迎註冊使用CFY家庭高速網際網路！

我們和Time Warner Cable & Cablevision 共同向您和您的家庭提供這個絕好的機會。

「我非常感謝這種折讓計畫。能接入網際網路並使用MyHomeLearning.com上的所有教育遊戲有很大的好處—我兒子非常喜歡他在電腦上能做的事情。」

CFY家長

如果想瞭解是否有資格享受這個絕好的機會，請填寫以下表格：

步驟 4 之 1

學生的姓氏 (必須和您標籤上的完全一致) :

學生的CFY學生證號碼 (必須和您標籤上的完全一致) :



Shared Enrollment Portal

BroadBandCustomer: BroadBandCustomer Name ↑	Parent / Guardian Name	Student Name	Phone 2292	HSI - Sudent Enrollment Stage	Status Installation Scheduled	Preferred Language	HSI Enrollment Notes
BROADBANDCUSTOMER-0330				Not Called	Installation Scheduled	spanish	-
BROADBANDCUSTOMER-0332				Scheduled for Installation	Installation Scheduled	spanish	-
BROADBANDCUSTOMER-0334				Scheduled for Installation	Installation Scheduled	spanish	-
BROADBANDCUSTOMER-0337				Scheduled for Installation	Installation Scheduled	french	-
BROADBANDCUSTOMER-0341	Anonymized to protect confidential student data			Scheduled for Installation	Installation Scheduled	english	-
BROADBANDCUSTOMER-0346				Scheduled for Installation	Installation Scheduled	spanish	-
BROADBANDCUSTOMER-0368				Scheduled for Installation	Installation Scheduled	english	Parent called back. Attempted to connect with TWC.
BROADBANDCUSTOMER-0384				Scheduled for Installation	Installation Scheduled	spanish	call back 30 minutes.
BROADBANDCUSTOMER-0511				Scheduled for Installation	Installation Scheduled	english	Thursday 11-2pm
BROADBANDCUSTOMER-0565				Scheduled for Installation	Installation Scheduled	spanish	-
Grand Totals (15 records)							